

Issues to be discussed / solved ?

1. Legal provisions to be implemented
2. Business rules
3. Technical solution
4. Understandable and easy tool for clerks

Legal provisions are the basis

1. Conversation between institutions mentioned in Regulations or between Access points?
2. One flow = one case/file?
3. Personal data in header?
4. Recovery – enforceable attachments accepted by national courts of justice?

Business rules apply to all

1. Flow concept or exchange of messages?
2. Addressing flows on EU or national level?
3. System messages or conversation under control?
4. Is simplicity always better or cheaper?

Lets make our clerks love EESSI

1. Presentation layer similar to already known layers
2. Maximum automated and internally checked operations
3. Clear guidelines with typical scenarios
4. Step-by-step approach and training

Addressing, routing, forwarding, moving, challenging, cancelling, reviding, refusing, closing

Flow or SED is sent to a „wrong“ institution

1. It is returned ...
2. It is sent to the correct institution in other MS
3. It is sent to the correct institution in the same MS and this becomes involved
4. It is sent to another (also correct) institution in the same MS and both institutions are involved in the same flow

How to address SEDs?

How to inform the requesting institution?

How to inform other institutions involved?